

ROUTE MAP TO THE 2020 VISION FOR HEALTH AND SOCIAL CARE

Triple Aim	Quality Ambitions	12 Priority Areas for Improvement	25 Key Deliverables for 2013/14	
Quality of Care	Person-centred	Person-centred Care	1	Person-centred Health and Care Collaborative implemented
			2	Information and support to enable people at home and during times of transition
	Safe	Safe Care	3	Further increase in safety in Scottish hospitals
			4	New broader measure of safety developed (SPSI)
			5	Maternity, mental health and primary care components of the Scottish Patient Safety Programme implemented with measureable improvements
	Effective	Primary Care	6	Implementation of new GP contract
			7	2020 Vision for expanded primary care
			8	New models of 'place-based' primary care
		Unscheduled and Emergency Care	9	Out of hospital care action plan
			10	Sustainable performance on 4-hour A&E waits
			11	Increase flow through the system
		Integrated Care	12	New Bill
			13	Preparatory work with NHS Boards, local authorities, third and independent sector and the building of effective Integrated Health and Social Care Partnerships
	Care for Multiple and Chronic Illnesses	14	Key pressure points in the entire patient pathway for most common multiple illnesses will be identified and actions agreed	
		15	Through more detailed analysis of existing data, people will be identified as 'at risk' and anticipatory plans will be agreed	
Health of the Population	Early Years	16	The world's first national multi-agency quality improvement programme will be implemented across partner organisations	
		17	New focus on most deprived areas	
	Health Inequalities	18	'Deep-end' GP practices approach rolled out more widely across relevant areas	
		19	Early detection of cancer	
Prevention	20	New restrictions on tobacco advertising		
	Workforce	21	2020 Vision for NHSScotland workforce	
22		Detailed action plan agreed to deliver 2020 Workforce Vision		
Value and Sustainability	Innovation	23	A new fund to provide pump-priming for innovative approaches in healthcare	
		24	A new procurement portal will be established to encourage working with SMEs and third sector	
	Efficiency and Productivity	25	Recommendations to increase shared services	